PRODUCT ENGINEER (M/F)

About 3D Systems Leuven

3D Systems Leuven, formerly LayerWise, is a dynamic and leading enterprise, specialized in 3D Printing of metal components. 3D Systems Leuven is not only a technology developer but also a technology user. This makes us a strong innovation partner for clients in the industrial, medical and dental sector.

With this technology, we build up material in layers using a high intensity laser until it becomes a solid product. Unlike conventional production techniques, this one does not render any material loss, nor does it require any tooling. It does however, enable the designers to manufacture very complex geometries which are not producible using the traditional techniques.

3D Systems group is a world leader in 3D printing technology.

JOB DESCRIPTION

As a versatile product engineer in the Customer Innovation Center, you will focus on leading new product roll outs for metal additive manufacturing. You will provide post-sales support to customers and give feedback regarding field issues and customer requirements to feed future product line improvements. You will also educate both new and advanced customers on product use and development.

In this job, you will not only cooperate with your sales, service and machine development colleagues world-wide but you can also rely on the knowledge and experience of colleagues from other 3D Systems divisions. Knowledge sharing and training is expected, to further grow and facilitate adoption of the DMP-technology.

RESPONSIBILITIES

- Lead new product roll out both hardware and software
- Provide post sales application/product support
- Lead Factory solutions projects
- Conduct time and equipment studies and perform machine demonstrations.
- Coordinate presale demonstrations and support trade shows and open houses
- Support customer acceptance tests
- Develop and conduct dealer, customers, and staff training programs on safe and effective operation of the machines and equipment.

PROFILE

- Bachelor or Master degree in engineering or science; and/or equivalent by experience.
- Experience with customer support for manufacturing equipment.
- A strong commitment to providing excellent customer service
- Experience with Additive Manufacturing is a plus
- Professional demeanor with excellent communication skills
- Excellent computer skills
- Experience with CAD-software is a plus
- Ability to travel both domestically and internationally up to 60% of the time
- Excellent knowledge of English both written and spoken.
- Knowledge of German is a plus.

WE OFFER

- A challenging job in a young and dynamic team
- A competitive salary and additional non-statutory benefits
- Career opportunities in a global company with exponential growth.

INTERESTED?

Please send your resume and motivation mail in English to:

BelgiumCareers@3dsystems.com

