

Product Quality & Safety Commitment

Overview

As an additive manufacturing company, we are transforming the way in which products are designed and manufactured, from hardware and materials to medical devices and dental products. As we develop industry-changing products and services, we must have an unwavering dedication to product quality and safety. The well-being and satisfaction of our customers and other stakeholders is of the utmost importance, therefore we focus on designing and manufacturing to meet product quality requirements, environmental compliance standards, and to comply with all applicable product safety laws and regulations. This includes adhering to standard processes and obtaining required approvals to place products in the markets we intend to sell, as well as undergoing ongoing supplier due diligence. We monitor evolving compliance requirements on an ongoing basis to confirm continued compliance with regulatory changes and product updates.

To promote consistency, safety, and quality within the markets we serve, our practices are guided by international standards developed by the International Organization for Standardization (ISO), such as ISO 9001. We continue to evaluate future ISO-certifications at various sites to further establish robust management systems, improve operational efficiency, and meet regulatory requirements.

Environmental Compliance

We adhere to environmental legal requirements and environmentally responsible practices to reduce risks posed by certain chemicals, substances, and products during manufacturing, importing, use, and disposal to protect human health & the environment across our manufacturing sites. These include laws such as RoHS, REACH, TSCA, Proposition 65 and WEEE.

- **RoHS (Restriction on Hazardous Substances):** We have practices in place to restrict the use of certain hazardous substances in electrical and electronic products to comply with RoHS 1 (2003), RoHS 2 (2011), and RoHS 3 (2015).
- **REACH (Registration, Evaluation, Authorization and Restriction of Chemicals):** We have practices in place to help ensure safe use of chemicals throughout their lifecycle, from production to disposal, with responsibility focused on manufacturers, importers, and downstream users of chemicals. We continuously monitor and update our substance list with the 0.1% of article weight threshold.
- **TSCA (Toxic Substances Control Act):** We have risk management controls in place to help ensure that chemicals are safe for their intended uses. We review in-scope substances, their use, and adhere to defined risks management controls for each substance with defined parameters around manufacturing, processing, and distribution.
- **Proposition 65 (Safe Drinking Water and Toxic Enforcement Act):** We are transparent and provide applicable information to the public regarding potential exposures related to our products. We review and update our in-scope list on an ongoing basis.
- **WEEE (Waste from Electrical and Electronic Equipment):** We have practices in place to properly collect, recycle, and dispose of applicable electronic waste in an environmentally sound manner.



Employees who handle our products and materials participate in ongoing required training to support product quality and safety regulations and standards.